# Delivering more value to your clients and their employees

During this past year, Regence led by example to answer the urgent needs of a market turned sideways by COVID-19. That's why 84% of producers and employers are likely to recommend Regence.

We hope you'll invite us to quote for your clients. We look forward to helping you grow your book of business.

Why Regence	You asked, we delivered	Implementation and account management	What you'll gain
Substantial network strength and claims savingsStrongest PPO network in the nation, with the strength of BlueCard®Global community that spans every U.S. ZIP code and reaches 190+ countries675,000 people served16,084 in-network providers601 in-network facilities	What's new in 2022No out-of-pocket maximums increases on any of our plans; reduced out-of-pocket maximums on: Silver 3000 (was \$8,150, now is \$7,900) and Silver 2000 HSA (was \$6,750, now is \$6,000)Gold 1500 and Silver HSA 1750Optimal Value Drug list to 3 popular (non-HSA) plans (Bronze 8550, Gold 1000 and Gold 2000) eliminating deductibles for many maintenance medications; all HSA plans already have this benefitExpanded and improved digital experience	<ul> <li>Your clients will benefit</li> <li>Strategic and creative planning to support your client's needs</li> <li>Support for open enrollment</li> <li>Access to extended team of experts</li> <li>Value-based arrangements represent 43% of claims across our footprint</li> <li>Eligibility for 1099 independent contractors</li> <li>Value-added programs that go beyond insurance reduce the need for additional vendor solutions</li> <li>Payment integrity</li> <li>Up to 10 types of clinical and quality reviews ensuring accuracy and proper payment</li> </ul>	Local partners invested in youJust-in-time producer trainingSet-it-and-forget-it commissionsSmall Group Service CenterConsejeros program to aid with Spanish-speaking membersLeverage our expertise with a trusted and stable partnerRegence employees live locally, are here to serve you and proudly support the community we call homeEmployee Choice; choose up to 5 plans and to 3 networks



Regence

#### **Community Commitment**

#### 76 years serving Utahns

Regence partnerships with over 180 diverse nonprofit organizations in Utah communities

Over 356 volunteer hours invested in 2020 in Utah communities and non-profits

Committed to advancing health equity and increasing access to behavioral health

- Enhanced digital experience
- Single-sign-on website experience

- Member ID card on app for easy access

#### Positive feedback

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and up

#### Extras that your clients will enjoy

Enhanced member experience and tools, including cost estimator and provider search

Expanded telehealth access that includes medical and behavioral health

Award-winning customer service with team trained in Mental Health First Aid

First-call customer service resolution

Embedded Employee Assistance Program

Discount program for health-related products and services, from over-the-counter health and wellness products to LASIK surgery, weight management, fitness centers, nutritious meals and more

4% savings with the embedded wellness incentive program, plus **\$100** gift card for employee participation

Wellness and discount programs are not insurance but are offered in addition to your medical plan to help your employees get information and support when they need it.

### Get on-the-go access with the Regence app

- Everything in one place
- Integrated app (for iPhone and Android) and website



regence.com

# Regence BlueCross BlueShield of Utah small group product portfolio

## 2022 Standard plans

	Deductible Out-of-pock maximum				Coins	Prescriptions						Common types of care						
	Individual amounts shown; family amounts = 2x												Amounts shown are for in-network providers					
	In	Out of	_	In	Out of	In network	Out of rk network	Generic		Brand		Specialty		Diagnostic	Office visit		Virtual	Emergency
	network ne	network Rx	RX	network	network			т1	т2	тз	т4	Т5	т6	and lab	Primary	Specialist	care	room
Platinum 500	\$500	\$3,000	N/A	\$4,000	\$10,000	20%	50%	\$8	\$35	\$30	50%	20%	50%	20%	\$20**	\$30**	\$10	\$300
Gold 500	\$500	\$5,000	N/A	\$8,550	\$10,000	30%	50%	\$10	\$35	\$50	50%	20%	50%	30%	\$30**	\$50**	\$10	\$350
Gold 1000	\$1,000	\$5,000	N/A	\$8,550	\$10,000	25%	50%	\$10	\$35	\$50	50%	20%	50%	25%	\$30**	\$50**	\$10	\$350
Gold 1000 Rx 500*	\$1,000	\$5,000	\$500	\$8,550	\$10,000	25%	50%	\$10	\$35	\$50	50%	20%	50%	25%	\$30**	\$50**	\$10	\$350
NEW Gold 1500	\$1,500	\$5,000	N/A	\$7,350	\$10,000	20%	50%	\$10	\$35	\$50	50%	20%	50%	20%	\$25**	\$50**	\$10	\$350
Gold 2000	\$2,000	\$5,000	N/A	\$6,750	\$10,000	20%	50%	\$10	\$35	\$50	50%	20%	50%	20%	\$35**	\$55**	\$10	\$350
Gold 2000 Rx 500*	\$2,000	\$5,000	\$500	\$6,750	\$10,000	20%	50%	\$10	\$35	\$50	50%	20%	50%	20%	\$35**	\$55**	\$10	\$350
Gold 2500	\$2,500	\$5,000	N/A	\$6,750	\$10,000	30%	50%	\$10	\$35	\$50	50%	20%	50%	30%	\$35**	\$55**	\$10	\$350
Silver 3000	\$3,000	\$5,000	N/A	\$7,900	\$10,000	30%	50%	\$25	\$35	\$60	50%	20%	50%	30%	\$40	\$60	\$10	\$400
Silver 3000 Rx 1000	\$3,000	\$5,000	\$1,000	\$7,900	\$10,000	30%	50%	\$25	\$35	\$60	50%	20%	50%	30%	\$40	\$60	\$10	\$400
Silver 5000	\$5,000	\$7,500	N/A	\$8,150	\$10,000	50%	50%	\$15	\$35	\$60	50%	20%	50%	50%	\$40**	\$60**	\$10	\$400
Bronze 8550*	\$8,550	\$10,000	N/A	\$8,550	\$15,000	0%	50%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	Deductible applies

\* **Includes Expanded Office Services (EOS)**. Office surgeries, therapeutic injections, anesthesia, and related supplies performed in the doctor's office are covered before the deductible is met where indicated.

# 2022 Care on Demand plans

	Deductible Out-of-pocket maximum Individual amounts shown; family amounts = 2x				Coinsurance Prescrit							Common types of care			
					Coinst	Prescriptions						Amounts shown are for in-network providers			
							Generic Brand Speci		ialty:	Office visit					
	In network	Out of network	In network	Out of network	In network	Out of network	T1	Т2	тз	т4	Т5	т6	Primary, specialist or urgent care	Virtual care	Emergency room
Silver Care on Demand 4000	\$4,000	\$5,000	\$8,150	\$10,000	20%	50%	\$10	\$35	25%	50%	20%	50%	First 4 visits \$40 copay; then 20%	Free	20%
Bronze Care on Demand 7500	\$7,500	\$10,000	\$8,550	\$15,000	30%	50%	\$10	\$35	25%	50%	20%	50%	First 4 visits \$40 copay; then 30%	Free	30%

### 2022 HSA plans

	Dedu	Deductible Out-of-pocket maximum			Coinsurance				Prescr	iptions		Common types of care				
	Individual amounts shown; family amounts = 2x			Constrance			A plans, de n the Opt				Amounts shown are for in-network providers					
	In	Out of	In	Out of	In	Out of	Generic Brand Special		ialty	Office visit		Virtual	Emergency			
		network r	network	network	network	T1	Т2	тз	Т4	Т5	т6	Primary	Specialist	care	room	
Gold HSA 1500	\$1,500	\$5,000	\$4,400	\$10,000	20%	50%	10%	25%	25%	50%	20%	50%	\$30	\$50	\$10	20%
NEW Silver HSA 1750	\$1,750	\$5,000	\$7,000	\$10,000	30%	50%	20%	25%	40%	50%	20%	50%	\$50	\$70	\$10	30%
Silver HSA 2000	\$2,000	\$5,000	\$6,000	\$10,000	30%	50%	10%	25%	35%	50%	20%	50%	\$40	\$60	\$10	30%
Silver HSA Embedded 3000	\$3,000	\$5,000	\$5,500	\$10,000	20%	50%	10%	25%	35%	50%	20%	50%	\$40	\$60	\$10	20%
Silver HSA 3500	\$3,500	\$5,000	\$6,900	\$10,000	20%	50%	10%	25%	35%	50%	20%	50%	\$40	\$60	\$10	20%
Silver HSA 4250	\$4,250	\$5,000	\$4,250	\$10,000	0%	50%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Silver HSA Embedded 4500	\$4,500	\$5,000	\$4,500	\$10,000	0%	50%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Bronze HSA 5500	\$5,500	\$10,000	\$7,000	\$15,000	50%	50%	50%	50%	50%	50%	20%	50%	\$40	\$60	\$10	50%

## Network coverage

Participating (PAR) and National BlueCard® Participating network: 55 Utah hospitals (100%), 16,384 physicians and other professionals statewide

All IHC InstaCare, KidsCare and other urgent care locations

Preferred ValueCare (PVC) and National BlueCard PPO network: 44 Utah hospitals, 16,044 physicians and other professionals statewide All IHC InstaCare, KidsCare and other urgent Care locations

FocalPoint (FP) and National BlueCard PPO network: 28 hospitals across the state of Utah with 11,111 physicians and other professionals, including Total Care/Total Cost of Care (TCC) providers. Also included statewide are free-standing surgical and imaging centers, as well as urgent care locations.

#### Ashley Regional Medical C Bear River Valley Hospital Beaver Valley Hospital Blue Mountain Hospital Brigham City Hospital Cache Valley Hospital Castleview Hospital Cedar City Medical Center Central Valley Medical Cer Davis Hospital and Medica Delta Community Medical Fillmore Hospital Garfield Memorial Hospita Gunnison Memorial Hospi Heber Valley Medical Cer Huntsman Cancer Institute Huntsman Mental Health I Intermountain Medical Cer

HOSPITAL

Alta View Hospital

American Fork Hospital

Jordan Valley Medical Cer Jordan Valley Medical Cer Kane County Hospital Lakeview Hospital Layton Hospital

LDS Hospital Logan Regional Hospital Lone Peak Hospital Inc.



Doctor On Demand and myStrength are separate and independent companies that provides services for BlueCross BlueShield of Utah members.

	PAR	PVC	FP
	x		
	x		
Center	x	x	x
	x	x	
	x	x	x
	x	x	x
	x	x	x
	x	x	x
	x	x	x
r		x	
nter			x
al Center		x	
Center	x	x	
		×	
d	×	x	
tal		x	x
ter	x	х	
e	x	x	x
Institute		x	x
nter			
nter - West Jordan	x	x	
nter - West Valley	x	x	
	x	x	x
		x	x
	×		
	x		
		x	
	x	×	x

HOSPITAL	PAR	PVC	FP
McKay-Dee Hospital	×		
Milford Memorial Hospital	x	x	х
Moab Regional Hospital	x	x	х
Moran Eye Center	x	x	x
Mountain Point Medical Center	×	×	
Mountain View Hospital	×	×	x
Mountain West Medical Center		x	x
Ogden Regional Medical Center		х	х
Orem Community Hospital	x		
Park City Medical Center	×	×	
Primary Children's Hospital	×	x	х
Riverton Children's Unit	x	×	х
Riverton Hospital			
Salt Lake Regional Medical Center	×	x	
San Juan County Hospital	×	x	x
Sanpete Valley Hospital	x	x	
Sevier Valley Medical Center	x	×	
Shriners Hospital	x	x	х
Spanish Fork Hospital	×		
St. George Regional Hospital		x	
St. Mark's Hospital	×	x	x
Timpanogos Regional Hospital		x	х
TOSH - The Orthopedic Specialty Hospital			
Uintah Basin Medical Center		x	х
University of Utah Hospital	x	×	x
University of Utah Ortho Center	×	x	x
Utah Valley Hospital	х		

Dark gray box = deductible waived